Implementation of a statewide network scales addiction care for underserved populations

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Disclosures

- Presenter 1: Gabriela Castro MD
 - No Disclosures
- Presenter 2: Orrin Ware PhD MPH MSW
 - *No Disclosures
- Presenter 3: Robyn Jordan MD PhD
 - No Disclosures
- ® Non-Presenting author: Lindsey Kennedy PharmD BCPS
 - ® No Disclosures



Learning Objectives

- Describe the role of the statewide network model as a best practice to support expansion of treatment for opioid use disorder
- Summarize key strategies for successful implementation of a statewide network model for expansion of opioid use disorder treatment

Discuss best practices for implementation in rural and medically underserved settings







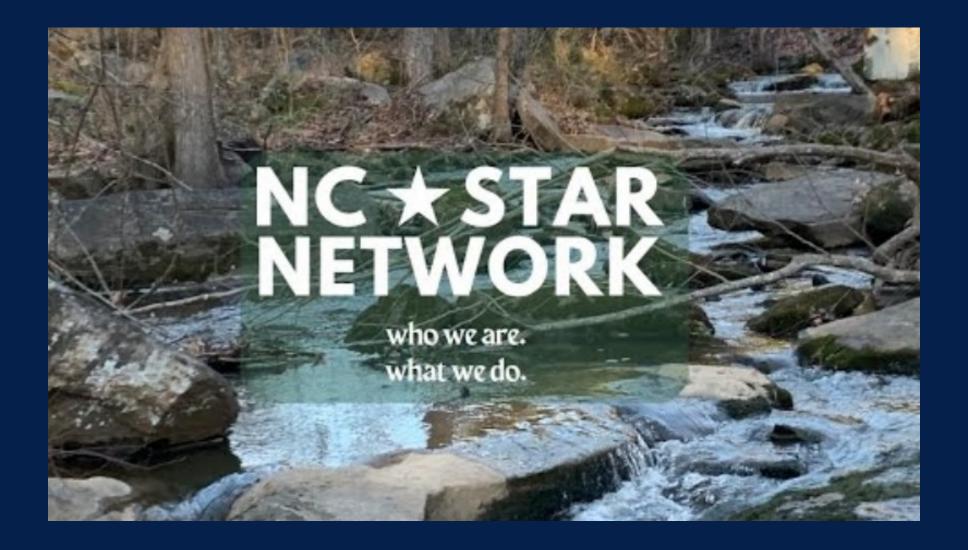
For this presentation, "Underserved Populations" will refer to Black / African American and American Indian people.

Buprenorphine products
(buprenorphine/naloxone, extended-release buprenorphine, and buprenorphine monoproduct) will be referred to as buprenorphine.





NC STAR Network





Overview



Implementation

- Review implementation of a state-wide initiative
- Discuss key elements for successful implementation
- Breakout Session: Build an implementation model

Improving Access

- Discuss barriers to access
- Review outcome data
- Breakout Session: Improve access for underserved populations



IMPLEMENTATION





Build relationships with stakeholders



Understand the barriers

Collect Data

Review and respond to the data





UNC Addiction Medicine Program (AMP) was unable to accept new patients because the clinic was full with stable patients taking buprenorphine.

The UNC AMP needed a referral source for stable patients so that they could accept new patients.



Hub and Spoke models offered a framework for a statewide initiative to expand treatment access

Vermont

- 9 Hubs (OTPs) complex care, TA
- 75 Spokes OBOTs, Integrated care
- Funding: Vermont Medicaid
- Impact: > 6000 patients in care

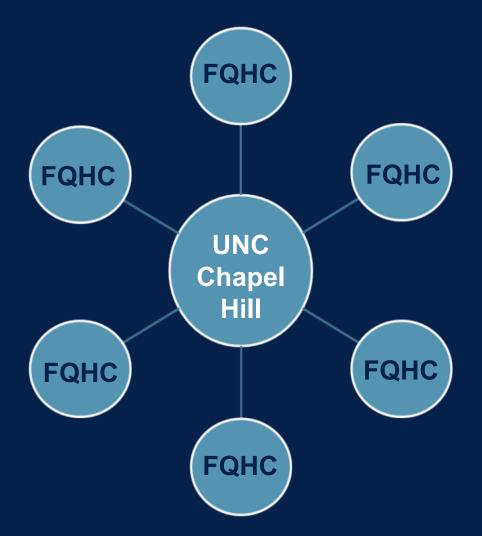
California

- Adapted from Vermont model
- 17 active Hubs (OTPs)
- 174 Spokes (FQHCs/IHCs)
- Learning Collaboratives
- Focus on tribal communities
- Funding: State Opioid Response funds
- Impact: 35k new patients started MOUD



UNC AMPs solution for Expanding Access Develop a Hub and Spoke model for North Carolina





UNC AMP created a Hub and Spoke network through partnership with Federally Qualified Health Centers (FQHCs)



Build relationships with stakeholders

UNC FQH C

- 1. Find your Key Stakeholder
- 2. Look for areas of alignment
- 3. Sometimes unlikely partnerships make the perfect pairing





Clarify the stakeholder's needs

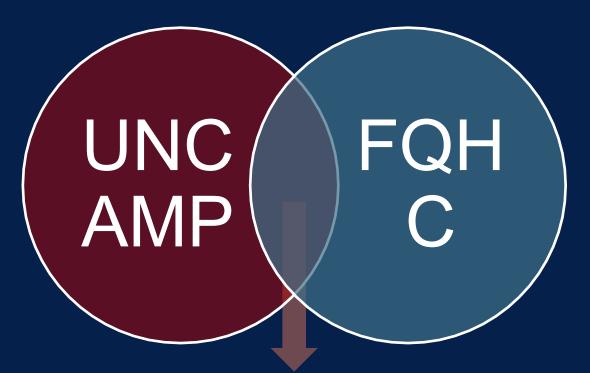
NC STAR

NETWORK

Shifting Cultures, Saving Lives

Referral source

Accept new patients



HRSA incentive to FQHCs for treating OUD

FQHCs lack infrastructure to take people early in treatment.

ALIGNMENT

UNC AMP agrees to train FQHC providers and staff FQHC agrees to accepts referrals from UNC AMP of stable patients



Understand the barriers



BARRIERS

Funding

Training doesn't equate prescriptions

De-stabilization of referred patients



1st 2 years, no funding support

SOLUTIONS



1:1 mentorship produced prescriptions



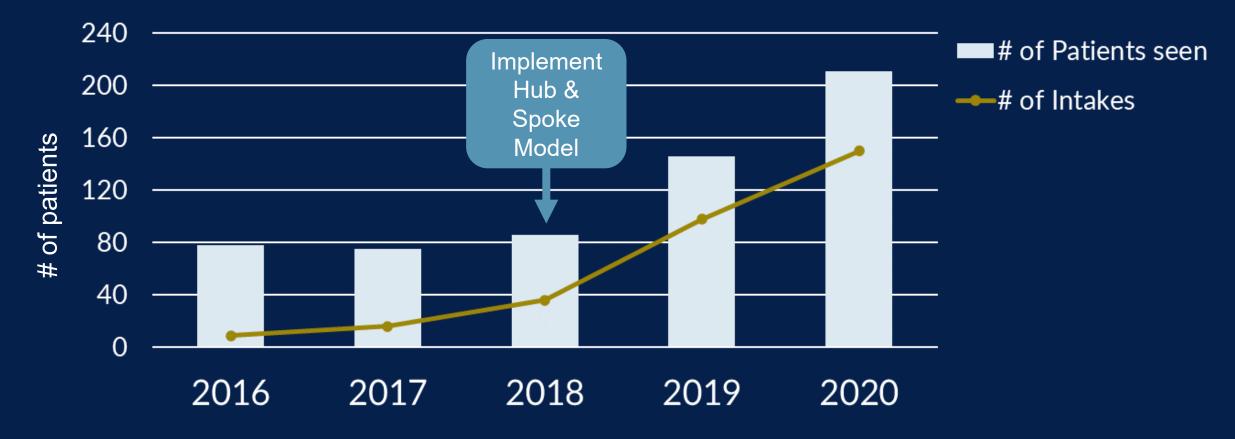
Agreement that FQHC could always refer patients back to **UNC AMP**



Data Collection plan

IMPLEMENTATION OF A HUB & SPOKE MODEL RESULTED IN NEW PATIENT INTAKES







Timeline of NC STAR Network



Implement Hub & Spoke Model Funding from
Foundation for
Opioid Response
Effort (FORE)

Partner with
Mountain Area
Health Education
Center (MAHEC)

Funding from NC DHHS

NAME: NC STAR NETWORK

Add East
Carolina
University (ECU)
as Hub

Transition to Network Model

















Timeline of NC STAR Network



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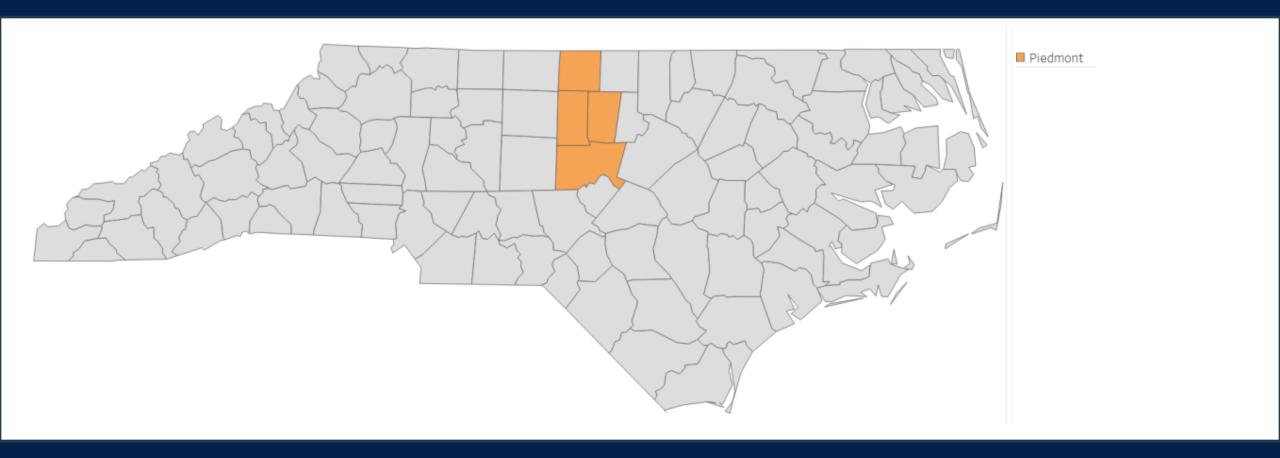






NC STAR Network Progression

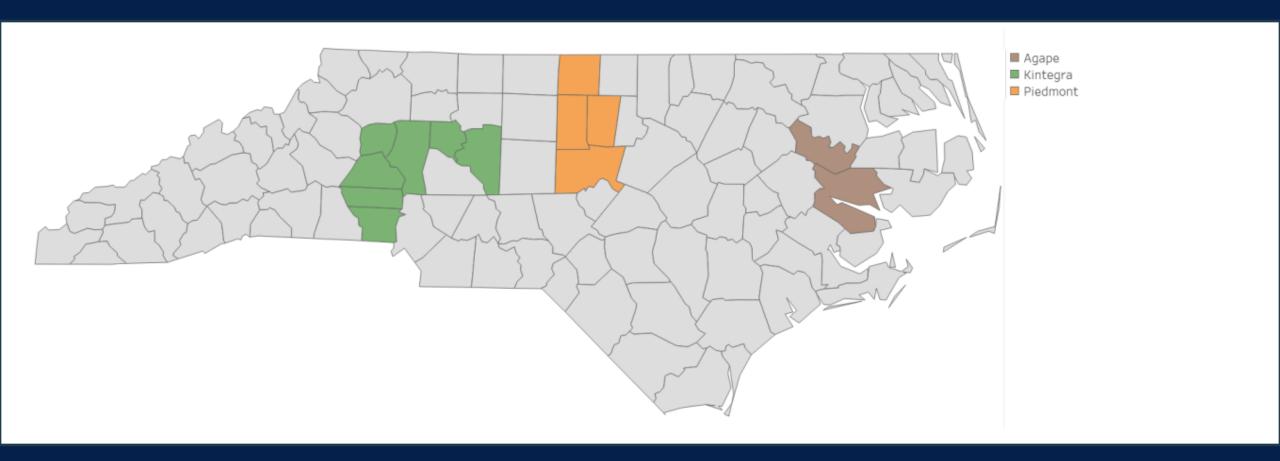






NC STAR Network Progression

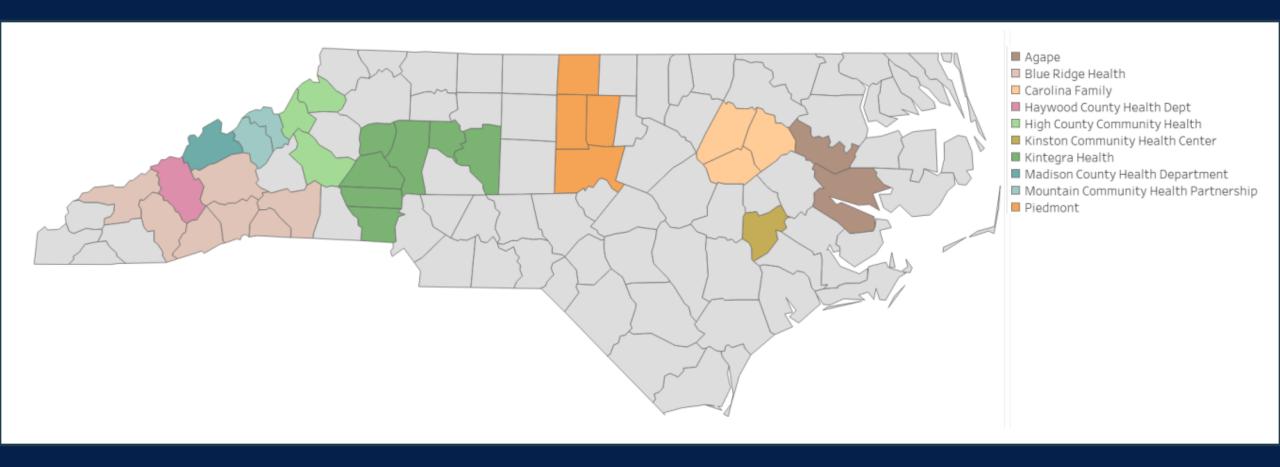






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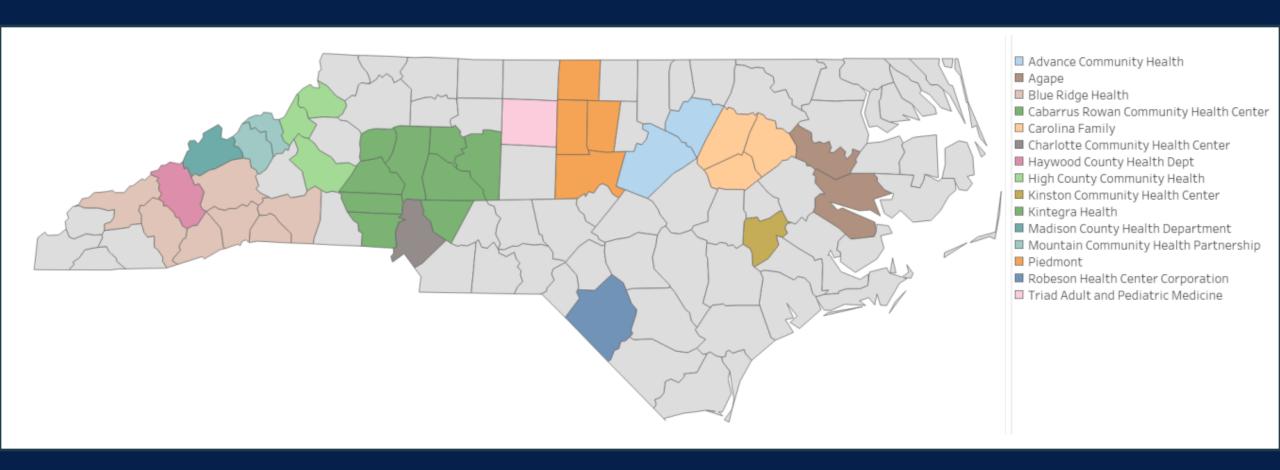






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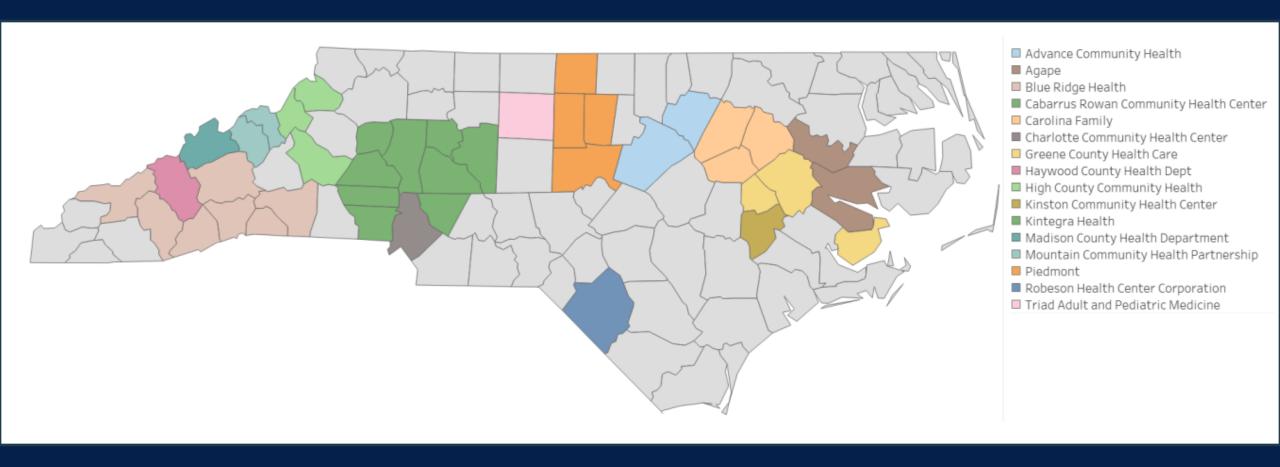






NC STAR Network Progression









NC STAR Network: an Evolving Process

ORIGIN

- Grass-roots initiative
- Built from within an academic medical center
- Referral network extended into communities via health centers

PARTNERS

- Primary care practices
- Opioid treatment programs
- Syringe service programs
- Hospital systems / Emergency departments
- Law enforcement
- Paramedic programs
- And any organization serving those with addiction





NC STAR Network

ACADEMIC CENTERS (aka – Hubs)

SERVICES OFFERED

- Strategically located across the state
- Resource for addiction treatment, education, training and mentorship
- Platform for creating relationships across organizations in the Network

- Assessment and Engagement Plan
- 1:1 Mentorship
- Group Coaching
- Policy discussions
- Didactics with free CME
- Provider Forum
- Engagement with community partners and resources



NC STAR Network Implementation



PROCESS

OUTCOMES

INPUTS

OUTPUTS

Activities

Participation

Funding

NC DHHS

Partners

NCCHCA FQHCs Community clinics

Guidelines

Bipartisan Policy Report

HUBS

MAHEC ECU UNC

Infrastructure

MOUD Demographics
Spoke Engagement
Hub Development
Media
Operations

Engagement in Care

SBIRT

MOUD Initiation

Spoke Education Plan Referral Network

Retention

Best Practices
Hub Education Plan

Harm Reduction

Naloxone SSPs

Media Team Data Team Spoke Team

Hub Team Operations Team

Spoke Team Data Team

Media Team
Data Team
Spoke Team
Clinical Team
Hub Team
Spoke Team
Clinical Team
Data Team

Data Team Clinical Team

Short Term Year 1

3 Hubs Evaluation Plan Assess underserved Website Maintain 15 spokes

Incentive for SBIRT

150 pts w/MOUD at spokes 150 pts w/MOUD at Hubs

Assess retention

Distribute SSP info Measure nalox. R/x

Medium Years 2 - 3

Website for clinicians Implement strategies for underserved 15 clinics Rx. MOUD

Assess Screening Assess Engagement

500 intakes - Hubs 300 intakes - Spokes Referral Network established

best practice protocols Inc. retention 10%

10% Sites refer to SSPs 50% pts w/ Nalox Rx

Long Term Years 4 - 5

Website for clinicians and patients Inc underserved accessing t/x 15%

Inc Screening 10%
Inc Engagement 10%

At least 5 community clinics prescribing MOUD in each region

Inc retention 20%

50% sites refer to SSPs 70% pts w/ Nalox. Rx



NC STAR Network Implementation



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Short Term Year 1

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Medium Years 2 - 3

Website for clinicians Implement strategies for underserved 15 clinics Rx. MOUD

Long Term Years 4 - 5

Website for clinicians and patients Inc underserved accessing t/x 15%



Breakout Session: 15 min



PROCESS

OUTCOMES

| INPUTS | OUTPUTS Activities Participation | Short Term Year 1 | Medium Years 2 - 3 | Long Term Years 4 - 5 |
|--------|----------------------------------|----------------------|-----------------------|--------------------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Overview



Implementation

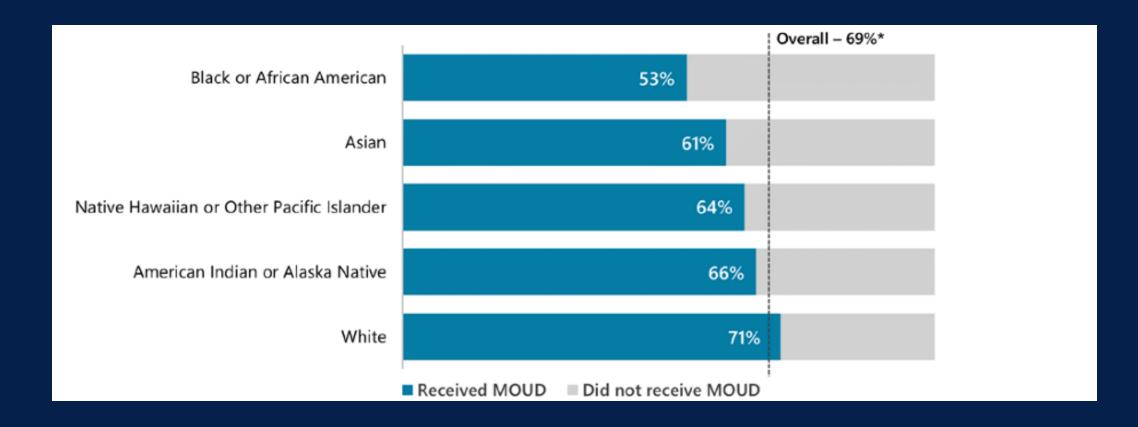
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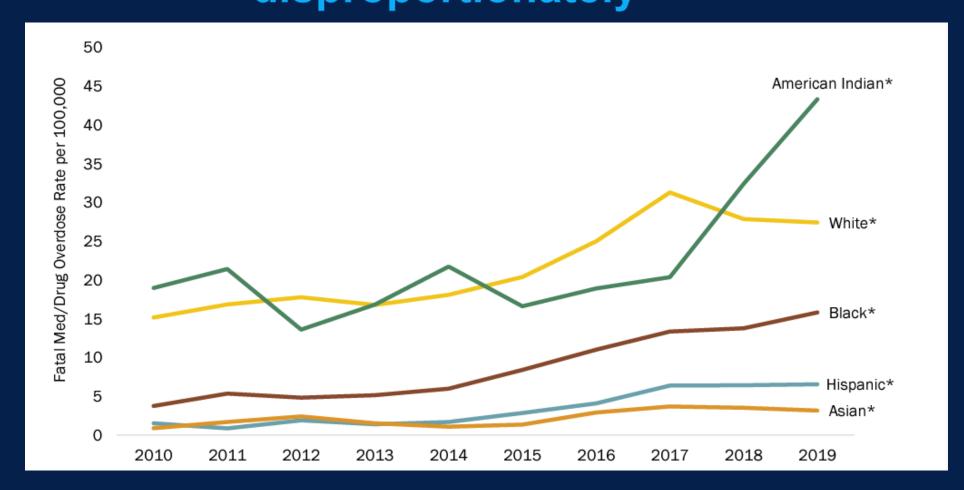


Nationally, Black and American Indian people with OUD receive treatment at a lower rate than White people





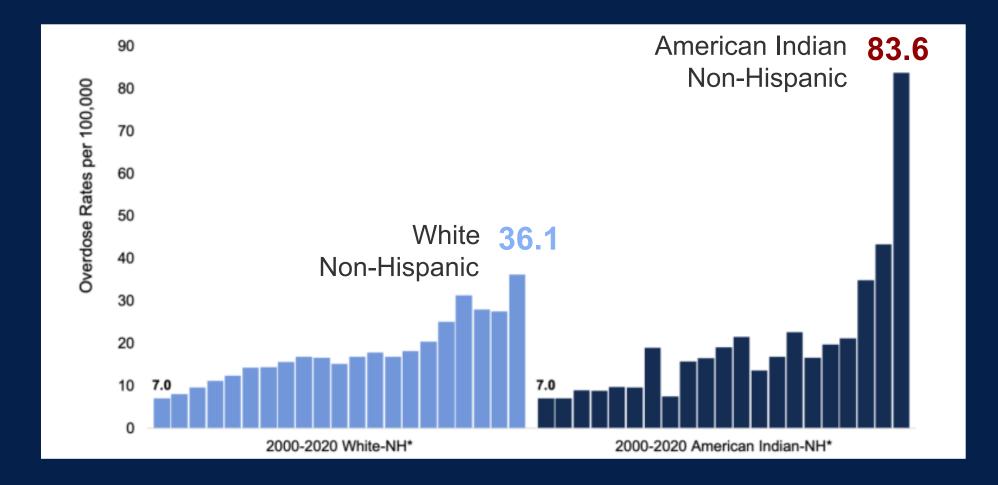
Fatal overdose rates among Black and American hitting cult line in the line in







American Indian people have the highest fatal overdose rate among NC residents







NC STAR Network Increased MOUD Access

| Patient Characteristics | Academic Centers | | Partner Sites | |
|----------------------------------|-------------------------|-----|---------------|-----|
| Total number of patients | 1050 | | 2880 | |
| | | | | |
| Female | 544 | 52% | 1308 | 45% |
| Male | 506 | 48% | 1322 | 46% |
| | | | | |
| White or Caucasion | 894 | 85% | 2666 | 93% |
| Black or African American | 37 | 4% | 107 | 4% |
| American Indian or Alaska Native | 17 | 2% | 19 | 1% |
| Unknown | 62 | 6% | 42 | 1% |





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Female Male

White or Caucasion

Black or African American

American Indian or Alaska Native

Unknown

Partner site data was consistently available for Black / African American and American Indian people. Data for Hispanic and other minoritized people was not consistently reported.



MOUD Access for Underserved Populations



| | 2023 | | | |
|---------------------------|------------|---------------|--------|--|
| | MOUD | Entire clinic | Census | |
| | population | population | Data | |
| Partner Site 1 | | | | |
| Black or African American | 3.0% | 5.9% | 5.8% | |
| American Indian | 2.0% | 0.9% | 1.4% | |
| White | 91.0% | 70.3% | 87.3% | |
| | | | | |
| Partner Site 2 | | | | |
| Black or African American | 7.0% | 28.8% | 23.9% | |
| American Indian | 0.0% | 0.7% | 0.3% | |
| White | 93.0% | 39.6% | 62.7% | |
| | | | | |
| Partner Site 3 | | | | |
| Black or African American | 4.0% | 23.8% | 15.8% | |
| American Indian | 0.0% | 0.3% | 0.3% | |
| White | 86.0% | 52.6% | 75.0% | |

Question:
Do our partner sites
effectively reach
underserved
populations?



MOUD Access for Underserved Populations



| | 2023 | | | |
|---------------------------|----------------------|------------|--------|--|
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Data: Yes – underserved populations are represented or overrepresented at partner sites



MOUD Access for Underserved Populations



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However,
Black and American
Indian people are underrepresented among
patients receiving MOUD



NC STAR Network's Response to Expanding Access to Underserved Populations



Build a partnership with an addiction program in Robeson County, a county with a large African American and Indigenous population

Open a dialogue with every partner to discuss the populations receiving MOUD

Implement a mobile clinic to provide addiction treatment to Robeson County, targeting African American and Indigenous populations





Breakout Session: 15 min

Discuss with your table members strategies for expanding access to underserved populations









In Summary



State the problem

Needed a statewide referral network

Build relationships with stakeholders

Built relationships initially with FQHCs, then expanded

Clarify the stakeholder's needs

Needs of FQHC: assist with building infrastructure to treat OUD

Understand the barriers

Assessed barriers and found solutions

Data Collection plan

Began with a data collection plan

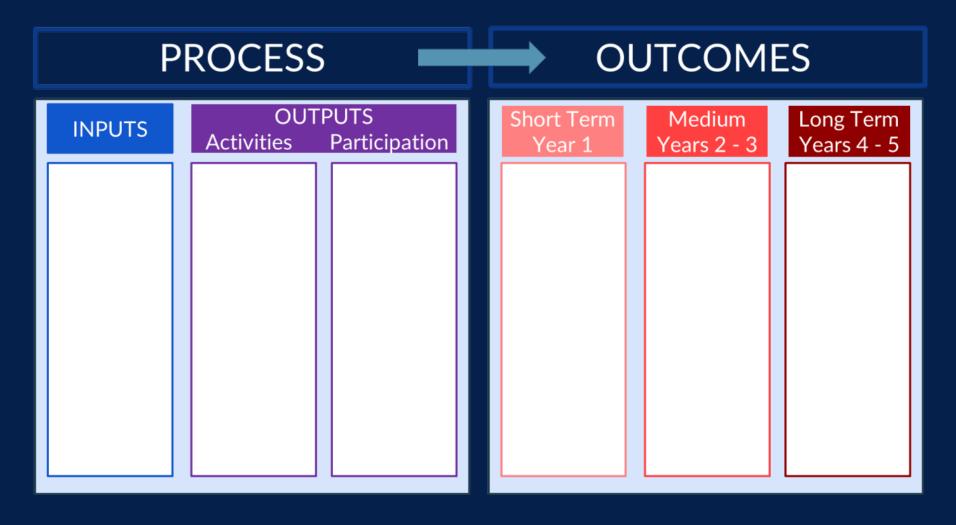


Review and respond to the data

Continuous quality improvement: assess the data and respond

Take Home









References



Network Models

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